

Uninstalling the Device Management Application (DMA) from Personal Learning Device (PLD)

~ Bedok South Secondary School ~

28 December 2022

What does uninstalling DMA mean?

- After the DMA uninstallation, you will be able to use the PLD without the Device Management Application (DMA) → ***Mobile Guardian***.
- The browsing activity and browsing history will no longer be monitored and will be deleted from the DMA server.



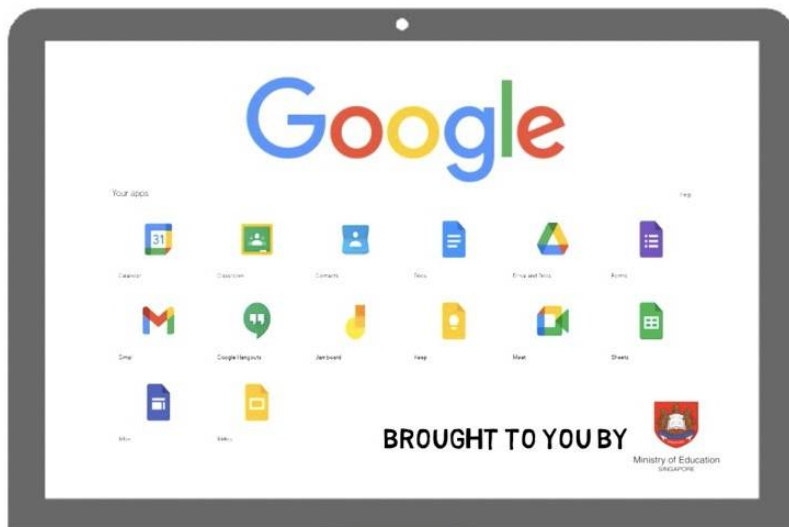
What do you need to do?

- Before the uninstallation,
 - Ensure that all data on your PLD have been backed-up (e.g. saved on an *external storage device* or to a *personal cloud storage*).
 - This will prevent any loss of important data when the factory reset is performed.



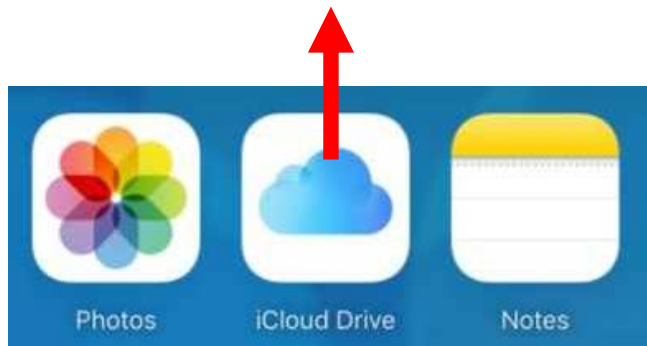
Back-up: Student iCON Email & Google Drive

STUDENT ICON



- [your name]@students.edu.sg
- Your Student iCON will cease to operate with effect from **31 December 2022**.
- You need to perform the back-up using the guide attached in **Parents Gateway**.

Back-up: School Managed Apple ID (iCloud)



- [your name]@bsss.moe.edu.sg
- The school given managed Apple ID (200GB) will cease to operate with effect from **31 December 2022**.
- You need to perform the back-up to your **personal cloud storage**.



What do you need to do?

- On the day of uninstallation: **28 December 2022 - 13 January 2023 (Final date TBC through FTs):**
 - Ensure that the **PLD is switched on** and **connected to the internet from 6.00 AM to 11.00 PM**, and refrain from using the PLD during that period.
 - This is to ensure that the uninstallation process, which is done **remotely**, can proceed smoothly.



How do I check for successful uninstallation?

You **should not** see:

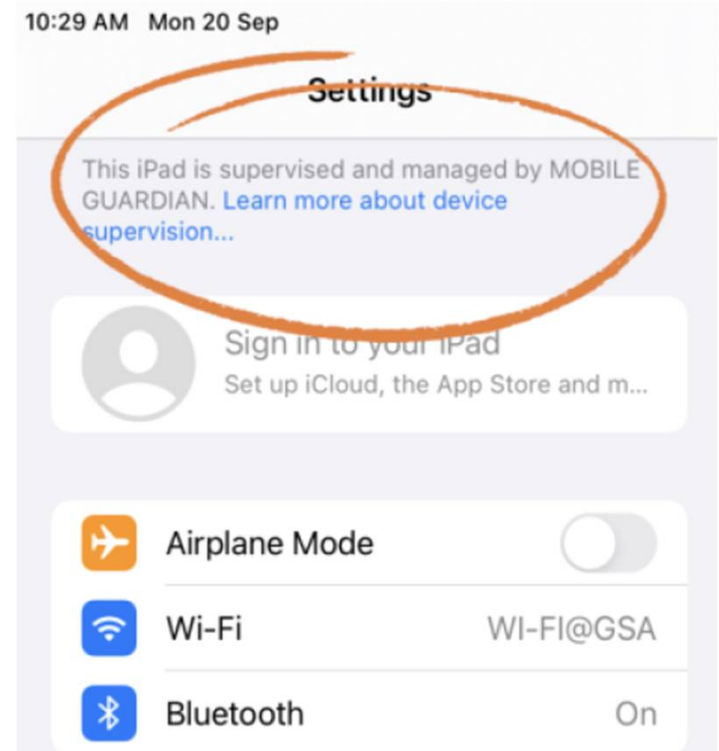
1. Bedok South Secondary Wallpaper

2. Mobile Guardian App



3. At "Settings" → "General":

"This iPad is supervised and managed by Bedok South Secondary School."





Any technical support?

- Should you require any technical assistance, proceed to the General Office on **20-28 December 2022**, to acquire assistance from our ICT Associate Manager, Mr Choo Meng Kwang.

Recap Important Dates

- Data/files back-up by:
 - **31 December 2022**
- DMA uninstallation:
 - **28 December 2022 - 13 January 2023**
 - (Final date TBC through FTs)**
- Keep iPad on and connected to internet

